

A new way of logging into eBiz - mToken

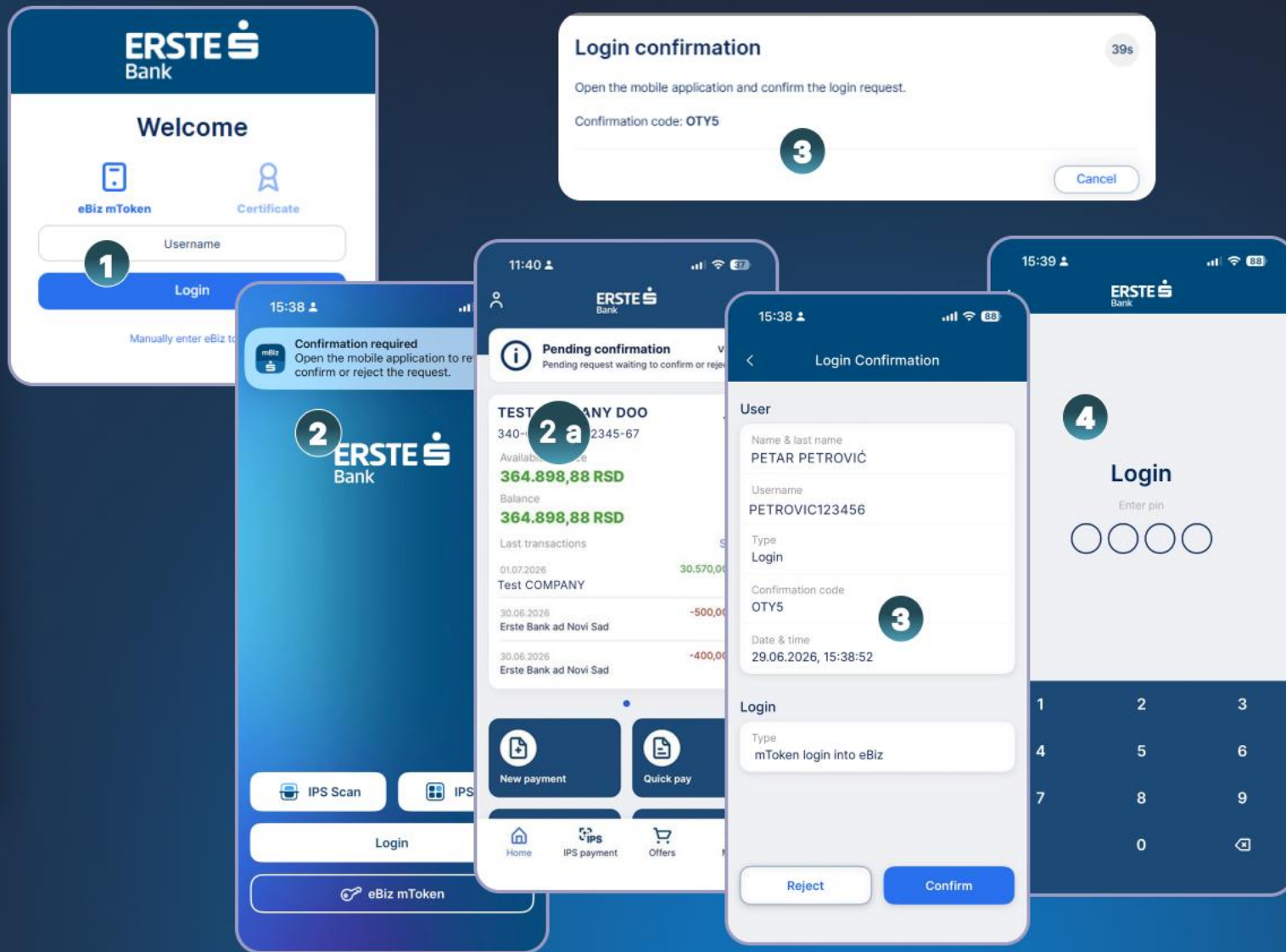


Login using mToken - Notification

To log in with eBiz mToken, you need to enter the username you received in the email when you activated the service.

In addition to the username, you must have the mBiz application activated.

1. On the home page eBiz application input your username.
2. You will receive a notification in the mBiz application containing a **Login Confirmation Request**.
 2. a) If you did not receive a notification, log in to the mBiz application, there will be a request on the home screen.
3. Verify the request by checking the details – **the confirmation code must match the one displayed in the Login Confirmation screen in both the eBiz and mBiz applications.**
4. Confirm the request using your PIN or biometric authentication.

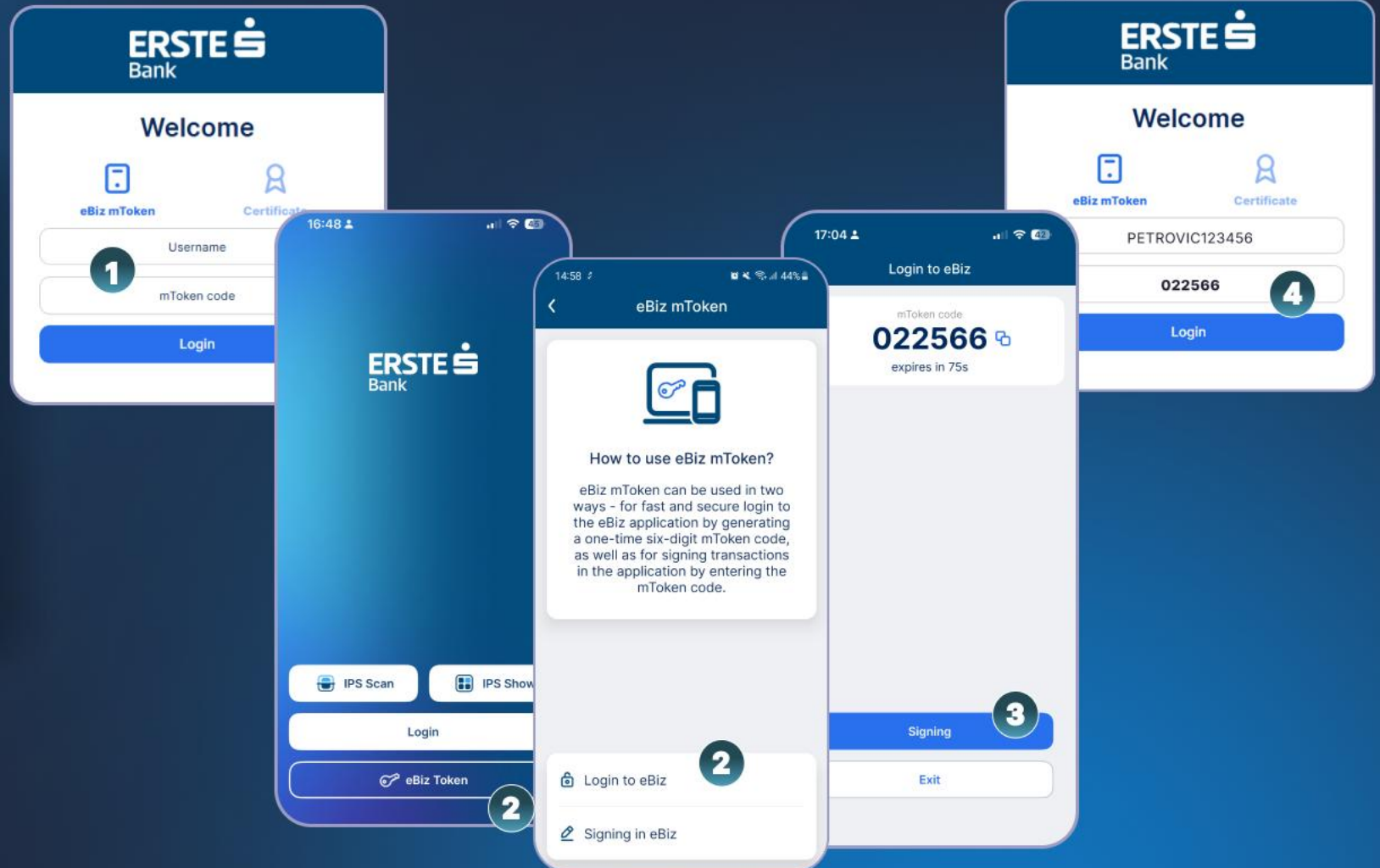


Login - Manually enter eBiz token

To log in with mToken, you need to enter the username you received in the email when you activated the service.

In addition to the username, you must have the mBiz application activated.

1. On the home page eBiz application input your username
2. In mBiz application choose "eBiz Token" - "Login to eBiz"
3. Confirm with your PIN or biometrics
4. Input generated mToken code in eBiz application



Signing mToken payments - Notification

1 After filling all the elements in the payment order, click on the "Next" option.

2 After clicking on "Next", check the entered data in the payment order and in case changes are needed, click on the "Edit" option. If the data is entered correctly, click "Pay".

The sequence of screens is as follows:

- Screen 1:** "Pay to" form with fields for Name, Address, City, Credit account, and Creditor reference. A "Next" button is at the bottom right.
- Screen 2:** Confirmation screen with "Edit" and "Pay" buttons.
- Screen 3:** "Signing" screen with instructions: 1. Open mobile application. 2. Review the details. 3. Check if the confirmation code for the eBiz and mBiz applications is the same. 4. After checking, select the option Confirm. The confirmation code is OWVK.
- Screen 4:** Notification on the ERSTE Bank app home screen: "Confirmation required. Open the mobile application to review and confirm or reject the request."
- Screen 4a:** "Pending confirmation" screen showing account details for "TEST COMPANY DOO".
- Screen 5:** "Confirmation" screen with user details (Name & last name: PETAR PETROVIĆ, Username: PETROVIC123456, Type: Payment, Confirmation code: OWVK, Date & time: 29.06.2026, 15:45:01) and payment details (Debtor: TEST COMPANY DOO, Debtor account: 34000000000123456, Creditor: test doo, Amount: 1.00 RSD).
- Screen 6:** "Confirmation" screen with payment details (Debtor: TEST COMPANY DOO, Debtor account: 34000000000123456, Creditor: test doo, Amount: 1.00 RSD, Payment Details: Promet robe i usluga - finalna potrošnja, Timestamp: 2026-06-29T10, Type: Payment).

3 The "Signing Screen" will be displayed.

4 You will receive a notification in the mBiz application containing a Signing Confirmation Request.

4. a) If you did not receive a notification, log in to the mBiz application, there will be a request on the home screen.

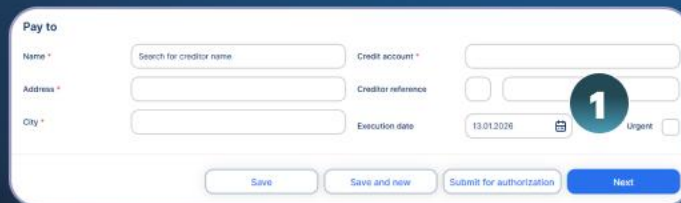
5 Review the payment details – the confirmation code must match the one displayed in the Signing Confirmation screen in both the eBiz and mBiz applications.

6 Confirm the request using your PIN or biometric authentication.

Signing mToken payments - Manually enter eBiz token

1 After filling all the elements in the payment order, click on the "Next" option.

2 After clicking on "Next", check the entered data in the payment order and in case changes are needed, click on the "Edit" option. If the data is entered correctly, click "Pay".

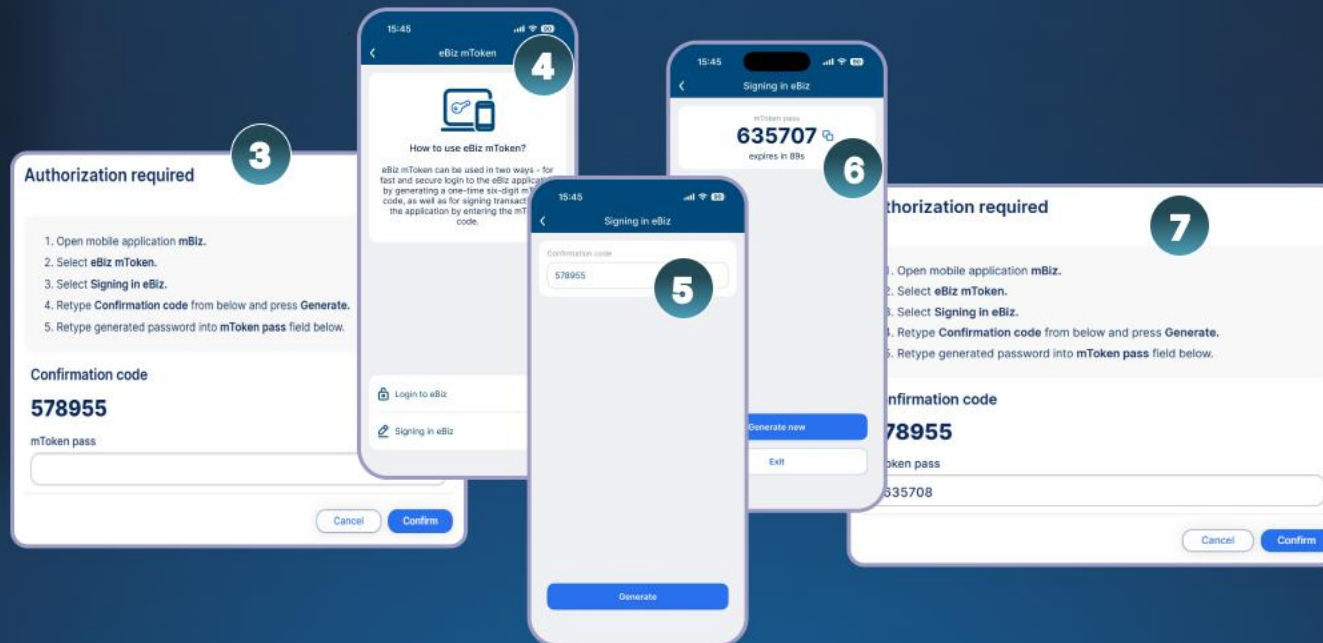


Pay to

Name * Search for creditor name Credit account *

Address * Creditor reference

City * Execution date 13.01.2026 Urgent ☐



How to use eBiz mToken?

eBiz mToken can be used in two ways - for fast and secure login to the eBiz application by generating a one-time six-digit mToken code, as well as for signing transaction in the application by entering the mToken code.

Confirmation code

578955

mToken pass

3 "Verification Code" will be displayed.

4 In the mBiz application, select "Signing in eBiz".

5 Enter the confirmation code displayed in the eBiz application and generate an mToken code.

6 An mToken code will be generated in the mBiz application.

7 Enter the mToken code in eBiz and confirm the account.

mToken



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